

Association for Healthcare Human Resources Administrators

PRESENTS

The JCAHO Survey: How to Prepare and Present the H.R. Function

- When:** Thursday, May 20, 2004
- Where:** Greater New York Hospital Association
555 West 57th Street, 15th floor, conference center
- Time:** 8:30 A.M. to 9:00 A.M. Registration & Continental Breakfast
9:00 a.m. to 12:00 noon Program
- Fee:** AHHRA members — no charge
Non members — \$25
(fee must be received in advance, \$30 at the door)

In the past several years the Joint Commission for Accreditation of Healthcare Organizations has dramatically changed the standards which are applied to healthcare organizations as well as the methodologies used to survey those organizations. On May 20, 2004 a panel of senior Human Resources practitioners from acute care and long term care facilities who have successfully undergone a recent JCAHO survey will present their experiences with the JCAHO. You will hear first hand what areas of Human Resources were emphasized by the surveyors as well as strategies on both how to prepare for a survey and how to present H.R. information to a surveyor. The panel includes:

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|-------------------|----------------------------|------------------------------------|
| • Raquel Ayala | Vice President, H.R. | Brookdale Univ Hospital Med Center |
| • Dennis Buchanan | Vice President, H.R. | New York Methodist Hospital |
| • Susan Dieng | Director, H.R. | United Hebrew Geriatric Center |
| • Arlene Santiago | Asst. Vice President, H.R. | North Shore Health System |
| • Elaine Lang | Manager | Besler Consulting |

The Continental Breakfast is sponsored by

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*AHHRA Members can fax completed form to: 631-864-8397, non-members complete this form and return, **with payment**, to AHHRA, 30 Jericho Turnpike, #168, Commack, NY 11725.
Please duplicate form for additional registrants.*

Name: _____ Title: _____
Organization: _____ Address: _____
City: _____ State: _____ Zip: _____
Phone: _____ Email: _____

AHHRA Member: Yes _____ No _____